

## 5 Seat & 3 Line System

Advanced phone features in a hosted, affordable phone system.

IP Centrex

### What you get

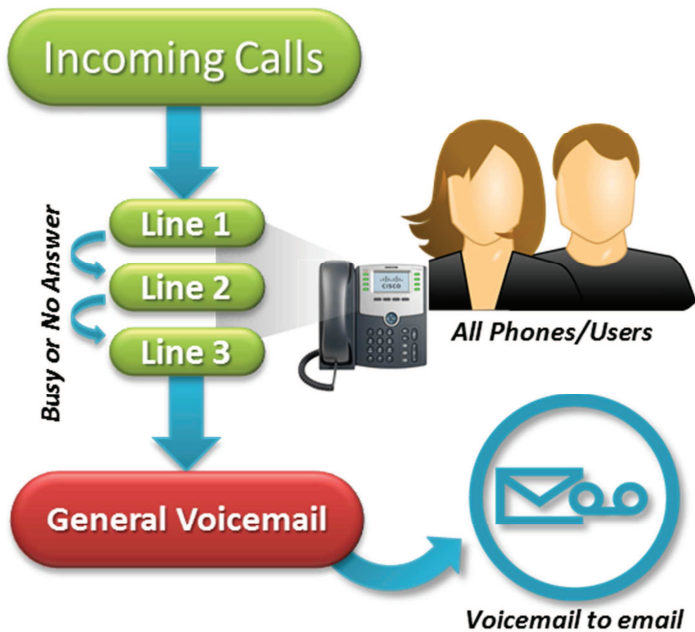
Feature	Description
5 Seats	Each station receives a phone, personal extension, voicemail, and programming
3 Call Paths	Supports 3 simultaneous external calls – internal calls and conferenced parties do not use call paths
Service Assurance Plan	Wiring insurance for each station
5 Cisco SPA 508 Phones	Advanced IP Functionality and Keys for important functions: <ul style="list-style-type: none"><li>• 3 Lines</li><li>• User Extension</li><li>• Redial</li><li>• Call Forward</li><li>• Do Not Disturb</li><li>• Intercom</li><li>• VoiceMail Transfer</li></ul>
Setup, Training, Maintenance	Professional installation, expert online training resources, and 24/7 support from our award winning team
Auto Attendant (optional)	



"Highest In Customer Satisfaction with Small/Midsize Business Wireline Service"

# Making the Connection

## How Calls Flow



## Online Tools and Training



Expert online training resources, tutorials, and support.

## Enhanced Productivity with Business-Class Features

Increase response capabilities and improve service with a telephone system that allows you to easily handle inbound calls and that helps enhance your customers' perception of your company.

## Reliability When It Matters Most

Fully hosted and managed through easy online controls, VoiceManager IP Centrex remains operational through disruptive events with disaster recovery.

## Low, Predictable Costs to Your Business

Unlike an on-premises system, with IP Centrex there are no upfront hardware costs. With the added value of unlimited calls anywhere in the U.S. and low per-minute international rates, your company can expect a predictable monthly cost. IP Centrex is scalable and future-proof, so there's no hardware obsolescence concern or need for a large IT staff to maintain service.

## Faster Resolution with Expert Local Support

If there is a service issue, Cox will resolve it. No finger-pointing between your IT department, service provider or vendor. Focus on your core business and let Cox Business manage your telephone system.